**ZTAS service for Bank Holidays 2nd Quarter 2025**

8 April 2025

The ZTAS office will be open on Good Friday, April 18th, until 2 pm and will be <u>**closed**</u> on Easter Monday, April 21st.  The out-of-hours service **will be available** for any urgent matters (0207 365 5842).

The ZTAS office **will be closed** on the early May Day Bank Holiday, Monday May 05th & open normal office hours on Monday May 26th.

Please note that the ZTAS couriers do <u>**not**</u> collect or deliver on **Bank Holidays** and the ZTAS central labs will be closed.

**Routine blood sampling during this period**

- In the week commencing April 14th , blood samples should be posted on either Monday or Tuesday to ensure that they arrive at the central laboratories by Thursday, April 17th at the latest as the laboratory will be closed Good Friday and Easter Monday.

- For any patients requiring URGENT sampling during this period, please use your **local laboratory** for analysis.

- The results of samples analysed by your local laboratory may be entered manually onto the ZTAS database or should be forwarded to ZTAS and will be entered onto ZTAS during the office hours as stated above.

- As from Tuesday, April 22nd, blood samples may be forwarded to the central laboratories as normal.

**Pre-existing Courier Arrangements**

- Any pre-existing courier arrangements in place for the Mondays April 21st, May 05th, May 26th will be re-scheduled to be collected on days specified by individual clinics. Magna will be contacting the affected sites directly to discuss the re-arranging of collections.

**PocHi Users**

- For sites using PocHi blood analysers, please note the above office closures. **When the ZTAS office is closed, there will be no back-up assistance** for your PocHi.

If you need any assistance or further information, please do not hesitate to contact the ZTAS Office on 0207 365 5842.

**Your Zaponex Treatment Access System team**